

**WARRANTY RETURN**

Reference # : \_\_\_\_\_ Date: \_\_\_\_\_

Retailer: \_\_\_\_\_ Name: \_\_\_\_\_

Return Address: \_\_\_\_\_

Email: \_\_\_\_\_ Contact Number: \_\_\_\_\_

**RMA DETAILS**

**\*\*\*IMPORTANT: BOTH FRONT & REAR CAMERA MUST BE RETURNED IF RETURNING ANY DUAL CAMERAS (dr650/550/750)\*\*\***

| Model   | Serial                    | SD Card | Fault                          |
|---------|---------------------------|---------|--------------------------------|
| DR600GW | D6GWK11234( example only) | 16gb    | Gps not working (example only) |
|         |                           |         |                                |
|         |                           |         |                                |
|         |                           |         |                                |

Customer Invoice #: (list all) \_\_\_\_\_ Other: \_\_\_\_\_

Customer Receipt Included (required)  YES  NO

**Goods returned will be accepted under the following conditions only.**

Only the **cameras & SD** card are required when making any returns, Auto Blackbox does not accept responsibility for boxes or other parts damaged in transit when returning goods.

- DR650&DR750 require **both** the front and rear cameras to be returned, missing parts will delay the RMA process.
- Goods received damaged due to insufficient packaging or misuse will be sent to service for repair only.



**RMA RECEIPT** (office only)

Tracking #: \_\_\_\_\_

Reference #: \_\_\_\_\_

| Model | Serial | SD Card | Replaced Unit Serial (if applicable) |
|-------|--------|---------|--------------------------------------|
|       |        |         |                                      |
|       |        |         |                                      |
|       |        |         |                                      |
|       |        |         |                                      |

Authorisation: \_\_\_\_\_

Date: \_\_\_\_/\_\_\_\_/\_\_\_\_